WORLD CLASS MANUFACTURING & SYSTEMS AUDITS

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WCM & S AUDITS

- In order for a company to begin implementing a World Class Manufacturing & Services (WCM&S) initiative, it is necessary to conduct an initial audit to find out where the company currently stands in relation to both local and international WCM & S criteria.

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WCM & S AUDITS

Two days are spent documenting findings and taking photographs of all areas in the company that reflect the current status. Groups of employees are interviewed regarding the key elements. These include:

- Goal Clarity
- Customer Focus
- Use of Information
- Team Functioning
- TPM
- Workplace Organisation
- Supplier Relationships
- Safety
- Training
- Employee Empowerment
- Rewards & Recognition
- Management Support
- Performance Results

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WCM & S AUDITS

- A report is compiled including results from the interviews, the audit assessment and visuals to verify comments. During a half day session, feedback is given to the senior management team and selected stakeholders.

- A copy of the report is also *laminated* and circulated to all departments along with a *video and action plan*, for employees to look at. This is the starting point for developing transparency in the organisation and communicating the serious intentions of the management team to work towards achieving World Class standards for the people and with the people.

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COST OF NON CONFORMANCE AUDITS

- This audit quantifies areas of non-conformance in all departments and indicates through the 80/20 principle, elements that need to be focused on to achieve the most immediate improvement in waste reduction.

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TPM READINESS SURVEY

This audit focuses on TPM specific areas and prioritises the type of activities required during a TPM intervention. It forms part of the planning phase of the process and is repeated at various points during a full TPM intervention. Focus points are:

- TPM pillars evaluation
- Measurements
- Visual displays
- Machine conditions
- Surrounding areas
- Engineering workshops
- Training & Development
- Safety
- Employee morale
- Systems, procedures & standardisation
- Communication
- Trust

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PLANT MAINTENANCE AUDIT

- This audit is used as a benchmark for organisations wanting to compete at international levels of manufacturing competitiveness. No company in Southern Africa has managed yet to achieve this highest award of excellence.

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